



Care & Maintenance Instructions

Cleaning:

Important care before using the Patient Care Central Topper:

1. Clean the surface completely with a non-abrasive household cleaner, such as a soap and water, glass cleaner, isopropyl alcohol, or dry-erase board cleaner from a reputable cleaner. Dry with a clean soft cloth.

Important maintenance:

1. **Important: treat the Toppers surface like you would a fine pair of glasses - only soft non-abrasive materials should ever touch it!**
2. Use a dry-erase marker from a reputable company. All dry-erase markers will write legibly on a Topper, but not all will erase properly due to their composition. We recommend the use solvent-based markers. Low-odor markers, which are water-based, do not perform as well due to the increased drying time and the more intense bond between the ink and the surface. Use of low-odor markers will lead to "ghosting" even with proper cleaning.

DO NOT USE The following - they will permanently damage your Toppers:

- A. Sharpie™ Permanent Markers
 - B. Expo™ BOLD Dry-Erase Markers
 - C. Marks-a-Lot™ BOLD Dry-Erase Markers
 - D. Any "low-odor" or "water-based" Dry-Erase Markers
3. Remove dry-erase markings with a felt eraser. Press firmly when erasing, using a circular motion. Replace erasers as they become dirty. A dirty eraser will leave ink residue on the writing surface-- continued use of a dirty eraser will ruin the surface and void the limited 5 year surface warranty.
 4. For daily cleaning, or as needed, rinse the surface with soapy water, glass cleaner, or a dry-erase board cleaner from a reputable company. This **MUST** be done with a soft (non-abrasive) cloth. **DO NOT USE ANY TYPE OF PAPER TOWEL.**
 5. If washing the Topper surface with soap and water will not remove the marks, use spray cleaner or wipes recommended by the marker manufacturer.
 6. Toppers are approved to be disinfected as needed **ONLY** with Virex™ TB. The use of any other disinfectant will void your 1 year surface warranty.

CAUTION - IMPORTANT INFORMATION:

- ★ Do not use ballpoint pens or other sharp pointed instruments on the surface.
- ★ Do not use abrasive cleaners on the surface. The Toppers gloss finish will suffer permanent damage from the use of abrasive cleaners and erasers that are too hard. Do not use erasers from Walltalkers, MarkaWall and Sky.
- ★ Permanent marker may be removed with dry erase marker manufacturer spray cleaners or wipes or by writing over the markings with a dry erase marker.
- ★ Heat Resistance: Do not write on the Toppers surface when temperatures are greater than 105° Fahrenheit. At this temperature, the surface becomes porous and absorbs the ink. Let cool completely before writing on surface.
- ★ General Use: In our experience, the largest problem with the Toppers dry-erase surface failure is keeping erasers for too long and not removing "marker-residue". Toppers need to be cleaned regularly with a dry-erase board cleaner to remove the "dry-marker-residue" and erasers need to be cleaned or replaced. How often???? When you use the eraser and it smears, and rubbing makes it worse, then its time to replace the eraser.

Note: Failure to follow these care and maintenance instructions could cause the dry-erase ability of your Topper™ to fail and void your 5 year surface warranty.

Patient Care Central Toppers™ Warranty:

Healthcare Inspirations offers a limited 5 year limited warranty on its marker ink receptivity and erasability, if used as recommended. If, in the sole opinion of Healthcare Inspirations a product covered by this warranty is defective or fails to perform as warranted, Healthcare Inspirations will replace the product free of charge up to a period of 5 years from the date of manufacture. This warranty is in lieu of all other warranties expressed or implied and is the sole warranty extended by Healthcare Inspirations. The liability of our Healthcare Inspirations under this material warranty is limited to the replacement of the Patient Care Central Topper™ product and does not include any responsibility for removal, reinstallation, or other damages. This warranty is only valid when installed, used, and maintained in accordance with our written instructions and recommendations.

If you have any questions, please call us at (877) 646-5877. We're here ready to help anytime you need us.

Limitation of Liability: Healthcare Inspirations will not be liable for any loss or damage arising from this product, whether direct, indirect, special, incidental, or consequential. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation may not apply to you.



Patient Care Central Toppers™ by Healthcare Inspirations

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