NPSG Chapter Outline and Overview
Ambulatory Health Care

National Patient Safety Goals

I. Goal 1 – Improve the accuracy of patient identification.
   A. Use of Two Patient Identifiers (NPSG.01.01.01)
   B. Not applicable to ambulatory care
   C. Eliminating Transfusion Errors (NPSG.01.03.01)

II. Goal 2 – Improve the effectiveness of communication among caregivers.
    A. Not applicable to ambulatory care
    B. Not applicable to ambulatory care
    C. Not applicable to ambulatory care (NPSG.02.03.01)
    D. Not applicable to ambulatory care
    E. Not applicable to ambulatory care

III. Goal 3 – Improve the safety of using medications.
     A. Not applicable to ambulatory care
     B. Not applicable to ambulatory care
     C. Not applicable to ambulatory care
     D. Labeling Medications (NPSG.03.04.01)
     E. Reducing Harm from Anticoagulation Therapy (NPSG.03.05.01)

IV. Goal 4 – Not applicable to ambulatory care

V. Goal 5 – Not applicable to ambulatory care

VI. Goal 6 – Not applicable to ambulatory care

VII. Goal 7 – Reduce the risk of health care–associated infections.
     A. Meeting Hand Hygiene Guidelines (NPSG.07.01.01)
     B. Not applicable to ambulatory care
     C. Not applicable to ambulatory care (NPSG.07.03.01)
     D. Not applicable to ambulatory care (NPSG.07.04.01)
     E. Preventing Surgical Site Infections (NPSG.07.05.01)

VIII. Goal 8 – Accurately and completely reconcile medications across the continuum of care. *Note: All requirements for Goal 8 are not in effect at this time.*
     A. Comparing Current and Newly Ordered Medications (NPSG.08.01.01)
     B. Communicating Medications to the Next Provider (NPSG.08.02.01)
     C. Providing a Reconciled Medication List to the Patient (NPSG.08.03.01)
     D. Settings in which Medications Are Minimally Used (NPSG.08.04.01)
IX. Goal 9 – Reduce the risk of patient harm resulting from falls.
   A. Not applicable to ambulatory care
   B. Not applicable to ambulatory care (NPSG.09.02.01)

X. Goal 10 – Not applicable to ambulatory care

XI. Goal 11 – Not applicable to ambulatory care

XII. Goal 12 – Not applicable to ambulatory care

XIII. Goal 13 – Not applicable to ambulatory care

XIV. Goal 14 – Prevent health care–associated pressure ulcers (decubitus ulcers).
   A. Not applicable to ambulatory care (NPSG.14.01.01)

XV. Goal 15 – The organization identifies safety risks inherent in its patient population.
   A. Not applicable to ambulatory care (NPSG.15.01.01)
   B. Not applicable to ambulatory care (NPSG.15.02.01)

XVI. Goal 16 – Not applicable to ambulatory care

Universal Protocol for Preventing Wrong Site, Wrong Procedure, and Wrong Person Surgery™

I. Universal Protocol
   A. Conducting a Pre-Procedure Verification Process (UP.01.01.01)
   B. Marking the Procedure Site (UP.01.02.01)
   C. Performing a Time-Out (UP.01.03.01)