

NPSG Chapter Outline and Overview

Ambulatory Health Care

National Patient Safety Goals

- I. Goal 1 – Improve the accuracy of patient identification.
 - A. Use of Two Patient Identifiers (NPSG.01.01.01)
 - B. Not applicable to ambulatory care
 - C. Eliminating Transfusion Errors (NPSG.01.03.01)

- II. Goal 2 – Improve the effectiveness of communication among caregivers.
 - A. Not applicable to ambulatory care
 - B. Not applicable to ambulatory care
 - C. Not applicable to ambulatory care (NPSG.02.03.01)
 - D. Not applicable to ambulatory care
 - E. Not applicable to ambulatory care

- III. Goal 3 – Improve the safety of using medications.
 - A. Not applicable to ambulatory care
 - B. Not applicable to ambulatory care
 - C. Not applicable to ambulatory care
 - D. Labeling Medications (NPSG.03.04.01)
 - E. Reducing Harm from Anticoagulation Therapy (NPSG.03.05.01)

- IV. Goal 4 – Not applicable to ambulatory care

- V. Goal 5 – Not applicable to ambulatory care

- VI. Goal 6 – Not applicable to ambulatory care

- VII. Goal 7 – Reduce the risk of health care–associated infections.
 - A. Meeting Hand Hygiene Guidelines (NPSG.07.01.01)
 - B. Not applicable to ambulatory care
 - C. Not applicable to ambulatory care (NPSG.07.03.01)
 - D. Not applicable to ambulatory care (NPSG.07.04.01)
 - E. Preventing Surgical Site Infections (NPSG.07.05.01)

- VIII. Goal 8 – Accurately and completely reconcile medications across the continuum of care. *Note: All requirements for Goal 8 are not in effect at this time.*
 - A. Comparing Current and Newly Ordered Medications (NPSG.08.01.01)
 - B. Communicating Medications to the Next Provider (NPSG.08.02.01)
 - C. Providing a Reconciled Medication List to the Patient (NPSG.08.03.01)
 - D. Settings in which Medications Are Minimally Used (NPSG.08.04.01)

- IX. Goal 9 – Reduce the risk of patient harm resulting from falls.
 - A. Not applicable to ambulatory care
 - B. Not applicable to ambulatory care (NPSG.09.02.01)
- X. Goal 10 – Not applicable to ambulatory care
- XI. Goal 11 – Not applicable to ambulatory care
- XII. Goal 12 – Not applicable to ambulatory care
- XIII. Goal 13 – Not applicable to ambulatory care
- XIV. Goal 14 – Prevent health care–associated pressure ulcers (decubitus ulcers).
 - A. Not applicable to ambulatory care (NPSG.14.01.01)
- XV. Goal 15 – The organization identifies safety risks inherent in its patient population.
 - A. Not applicable to ambulatory care (NPSG.15.01.01)
 - B. Not applicable to ambulatory care (NPSG.15.02.01)
- XVI. Goal 16 – Not applicable to ambulatory care

Universal Protocol for Preventing Wrong Site, Wrong Procedure, and Wrong Person Surgery™

- I. Universal Protocol
 - A. Conducting a Pre-Procedure Verification Process (UP.01.01.01)
 - B. Marking the Procedure Site (UP.01.02.01)
 - C. Performing a Time-Out (UP.01.03.01)